

DIR Communication Technology Services (CTS)

Contact: Telecom.solutions@dir.texas.gov

(877) 472-4848 option 4

SERVICE DETAILS

Vendor: Windstream Corporation

Vendor website: <http://www.paetec.com/lp/paetec-stateoftexas/>

Service Area: Data

Category: Wireless Broadband

Fixed Wireless

Windstream's Fixed Wireless Service is a broadband transport solution using FCC-licensed wireless spectrum to provide fixed wireless connectivity between two or more locations.

* This is a DIR billed service

SERVICE DELIVERY SLA

Quote Request

48 Hours

Installation Interval

45 Business Days

Disconnect Interval

15 Days

Service Term

36 Months

* DIR requires an additional 3 business days for processing of new orders and disconnects.

PERFORMANCE SLA

Availability

Greater than 99.999%

Mean Time to Repair (MTTR)

4 Hours

NOTE: MTTR does not include time to update status between DIR and Vendor.

CUSTOMER RESPONSIBILITY

Windstream will deliver service to the Minimum Point of Entry (MPOE). If the demarcation point is not at the MPOE, it is the customer's responsibility to extend the circuit(s) to the demarc.

*** A 12% Cost Recovery Fee (CRF) has been added by DIR to Vendor provided pricing.**

WINDSTREAM WIRELESS BROADBAND PRICING

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Interface	Bandwidth	MRC	Equipment Redundancy
DISTANCE BETWEEN A & Z LOCATIONS = 0-5 MILES			
FE	50Mb	\$2,520.00	\$3,752.00
FE	100Mb	\$2,800.00	\$4,228.00
GE	150Mb	\$3,080.00	\$4,536.00
GE	300Mb	\$3,556.00	\$5,460.00
GE	600Mb	\$6,020.00	\$9,240.00
DISTANCE BETWEEN A & Z LOCATIONS = 0-1.5 MILES			
GE	1000Mb	\$2,968.00	\$4,536.00

Notes:

Pricing assumes a 3-year term and includes microwave equipment

Pricing requires clear line of sight, roof rights, open cable path to network rack with no core drilling.

FCC license (assuming channel availability), standard installation (no local union

Equipment	Power	Cable	Data Interface	Interface
Bridgewave GE -80	15VDC-24VDC	(2) MM Fibers/ (2) 14 AWG	1000Base-SX	TDM RJ
Bridgewave AR -80	15VDC-24VDC	(2) MM Fibers/ (2) 14 AWG	1000Base-SX	TDM RJ
Bridgewave AR -80X	15VDC-24VDC	(2) MM Fibers/ (2) 14 AWG	1000Base-SX	TDM RJ
Ceragon - IP -10	10VAC or -48VD	LMR-400 coax	1000Base-TX/SX	TDM RJ
Ceragon - IP -11	10VAC or -48VD	LMR-400 coax	00/1000Base-TX/S	TDM RJ
Ceragon - IP -12	10VAC or -48VD	LMR-400 coax	00/1000Base-TX/S	TDM RJ

Windstream Wireless Broadband Service

Windstream's Wireless Broadband Service is offered throughout the State of Texas.